

**RECORD OF EXECUTIVE DECISION**

Date	Decision Maker	Decision	Reason(s) for Decision	Alternative Options Considered	Conflicts of Interest Declared <small>(and Dispensations granted by the Monitoring Officer)</small>	Consultation with relevant Ward Member(s) Yes/No	Subject to Call-in? Yes/No
11 <sup>th</sup> July 2019	Portfolio Holder for Independent Living	To purchase a new computer and call handling system for Careline from Verkizan.	The current Careline system is analogue and has poor Management Information tools. It is also running on an unsupported Microsoft Operating system and is not fit for the future. Verkizan have a vast experience of providing digital solutions. Their platform is the most fit for purpose and offers value for money. There are many added benefits in choosing this provider.	Other systems were considered. The Legrand Jontek platform and the Tunstall PNC 8 solution do not meet our requirements. Also they have never been integrated into Firmsteps (the Councils Customer Service platform).	None	The decision was scrutinised at the Resources & Services O&S Committee who made the recommendation that the PFH for Independent Living agree the purchase of the Verkizan UMO platform.	Yes Yes/No
<b>URGENT DECISIONS ONLY (if non-urgent go to "Agreement to Decision" below):-</b>							
<b>GENERAL EXCEPTION APPLIES?</b> <small>(Rule 14 Access to Information Procedure Rules)</small>			NO	If yes, has at least 5 clear days notice been given to the Chairman of the relevant overview and scrutiny committee?	YES/NO		
<b>SPECIAL URGENCY APPLIES?</b> <small>(Rule 15 Access to Information Procedure Rules)</small>			NO	If yes, has the Chairman of the relevant overview and scrutiny committee's consent been obtained?	YES/NO		
<b>EXEMPTION FROM CALL-IN APPLIES?</b> <small>(Rule 18i Overview and Scrutiny Procedure Rules)</small>			NO	If yes, has the Chairman of the relevant overview and scrutiny committee's consent been obtained?	YES/NO		
<b>URGENT &amp; OUTSIDE BUDGET OR POLICY FRAMEWORK?</b> <small>(Rule 6 Budget and Policy Framework Procedure Rules)</small>			NO	If yes, why is it not practical to convene a quorate meeting of full Council? If yes, has the Chairman of the relevant overview and scrutiny committee's consent been obtained?	YES/NO		
<b>AGREEMENT TO DECISION:-</b>							
Signed:-			Date:-	Delegated Power Reference (in Part 3 of the Constitution):-			
Decision Maker <i>Y. B. ...</i> <i>Ellie J. ...</i>			<i>22.7.19</i>	Part 3.33			

Original signed copy to be retained by Service.  
Electronic copy to be sent to Ian Ford and Katie Sullivan (Committee Services) for publication.